

Stockholder
Frequently Asked Questions
Inland American Account Information Converted
to DST Systems, Inc. August 23, 2010

Inland American Real Estate Trust, Inc. (“Inland American”) converted all stockholder account information to DST Systems, Inc., (“DST”) as its new transfer agent on August 23, 2010. Stockholders can now access account information easily through this new system.

DST was founded in 1969, and today is the largest provider of third-party shareholder recordkeeping services in the United States.

Why is Inland American converting to DST Systems, Inc.?

In order to provide our stockholders with state-of-the art access to account information, all account information has been converted to DST Systems, Inc.

Will this impact my investment in Inland American?

No, this conversion to DST does not impact your investment in Inland American.

How will I receive information on my Inland American account?

Stockholders will continue to receive a monthly distribution letter and distribution statement. Detailed account information can also be accessed online.

Please note the following important changes effective August 23:

- **Monthly Statement**
The new monthly distribution statements will show total shares owned and year-to-date distributions.
- **Multiple Accounts on Combined Statement**
Stockholders with multiple accounts in Inland American under the same Social Security Number or Tax Identification Number will now receive a combined statement for all accounts.
- **Transfer on Death (TOD) Beneficiaries**
As our transfer agent, DST, is located in Missouri, a TOD designation and all rights related shall be governed by the laws of the State of Missouri. Beginning on August 23, you will be able to elect both Primary and Contingent TOD beneficiaries for your account by submitting the new Change of Transfer on Death form to DST.

Will my account number change?

No, the current account number that you have for your Inland American investment remains the same.

How can I access my account online?

Establish online access by setting up a User ID and Password.

- Please visit the Inland American website www.inlandamerican.com and click on “Investor Relations” at the top of the page **after August 23**
- Under the Account Information Tab, scroll down to “New Users”
- Click on “Create User ID”
- You will be prompted to create a User ID
- Social Security Number or Tax Identification Number and Account Number will be needed

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What information will I be able to access online?

The following account information can be accessed on the Inland American website at www.inlandamerican.com. Click on “Investor Relations” at the top of the page.

- Account details, including distributions
- Broker dealer and financial advisor information
- Electronic delivery enrollment or e-mail address change
- Tax information
- Transfer on Death (TOD) beneficiary information, if applicable

If I need to make any changes to my account, where can I access the necessary forms?

You will be able to access the following updated forms at www.inlandamerican.com. Click on the “Investor Forms” link on the home page.

- Affidavit of Domicile
- Application for Transfer for Custodial Accounts
- Application for Transfer for Non-Custodial Accounts
- Application for Transfer for Required Minimum Distribution (RMD)
- Change of Address
- Change of Distribution Election
- Change of Registered Representative and/or Broker Dealer
- Change of Transfer on Death (TOD)

PLEASE NOTE: Beginning August 23, all forms should be sent to DST using the address provided on the form.

Who should I contact if I have questions on my account?

Inland Customer Service
2901 Butterfield Road
Oak Brook, IL 60523
800.826.8228

Thank you for your investment in Inland American Real Estate Trust, Inc.